

Description

Under supervision, the **Technician II** performs maintenance, preventive maintenance and minor repairs to equipment in a safe and professional manner.

Education/Formal Training

1. High school diploma or equivalent
2. Related maintenance experience a plus
3. Trade school training preferred
4. Manufacturer-sponsored training a plus

Years and Related-type Experience

1. Minimum 18 years old
2. Must own tools applicable to position
3. Active applicable state class driver's license
4. One to two years of experience repairing/maintaining equipment or trade school graduate

Physical Demands/Working Conditions

1. Activities require handling and grasping with the hands when performing repairs or maintenance of equipment by utilizing hand tools, power tools, air tools, nuts, bolts, electronic controls and other small parts
2. Occasional use of foot/feet to operate foot pedal on equipment to test operation
3. Frequent lifting up to 25 lbs., occasional lifting up to 50 lbs. and seldom lifting up to 75 lbs.
4. Exposure to loud noise, dust, gas or fumes
5. Work in unprotected weather elements
6. Ability to wear hearing and eye protection as required
7. Ability to bend and kneel for prolonged periods of time
8. Ability to walk and stand on concrete and uneven surfaces for at least four hours per day
9. Ability to climb over and into heavy equipment several times per day

Duties

1. Maintain a clean and safe work area, adhere to all safety procedures
2. Maintain positive customer relations through professional interactions with customers
3. Follow standard operating procedures
4. Clean equipment
5. Attend formal training
6. Load and unload equipment while complying with DOT regulations for height, width and weight
7. Prepare new equipment for rent or sale
8. Assist with deliveries
9. Perform maintenance check on rental equipment before and after use for damage, hours used, tires, mileage, fuel levels, safety decals and safety compliance
10. Perform, in a safe manner, minor repairs of rental equipment and tools, including checking oil, grease, fluids and tagging of equipment for rental-ready status
11. Perform routine repairs on equipment with some supervision
12. Perform, in a safe manner, maintenance, preventive maintenance and repair of a variety of rental equipment and tools that involve mechanical, hydraulic, diesel and electrical systems
13. Perform major repairs with direct supervision of senior service technician
14. Communicate with lead technician, counter person and/or service manager for equipment maintenance requirements and repair parts
15. Provide assistance to all other levels of technicians as needed in regard to troubleshooting repairs
16. Check out, familiarize and demonstrate a wide array of complex equipment for customers
17. Maintain paperwork documentation of work performed (work orders) in a complete and timely manner on a daily/job basis as well as documentation of labor

18. Pickup and delivery of equipment and parts to and from outside vendors and other locations for purchase and/or repair
19. Recognize and communicate the need for shop tools
20. Identify and communicate the need for parts for inventory
21. Other duties as assigned/required

Other Skills

1. Good verbal and written skills
2. Teamwork skills
3. Customer service skills
4. Basic time-management skills
5. Basic knowledge of company computer systems
6. Good working knowledge of tools
7. Strong knowledge of rental cycle
8. Basic knowledge of diagnostic equipment
9. Basic understanding of schematics and diagrams
10. Good mechanical aptitude